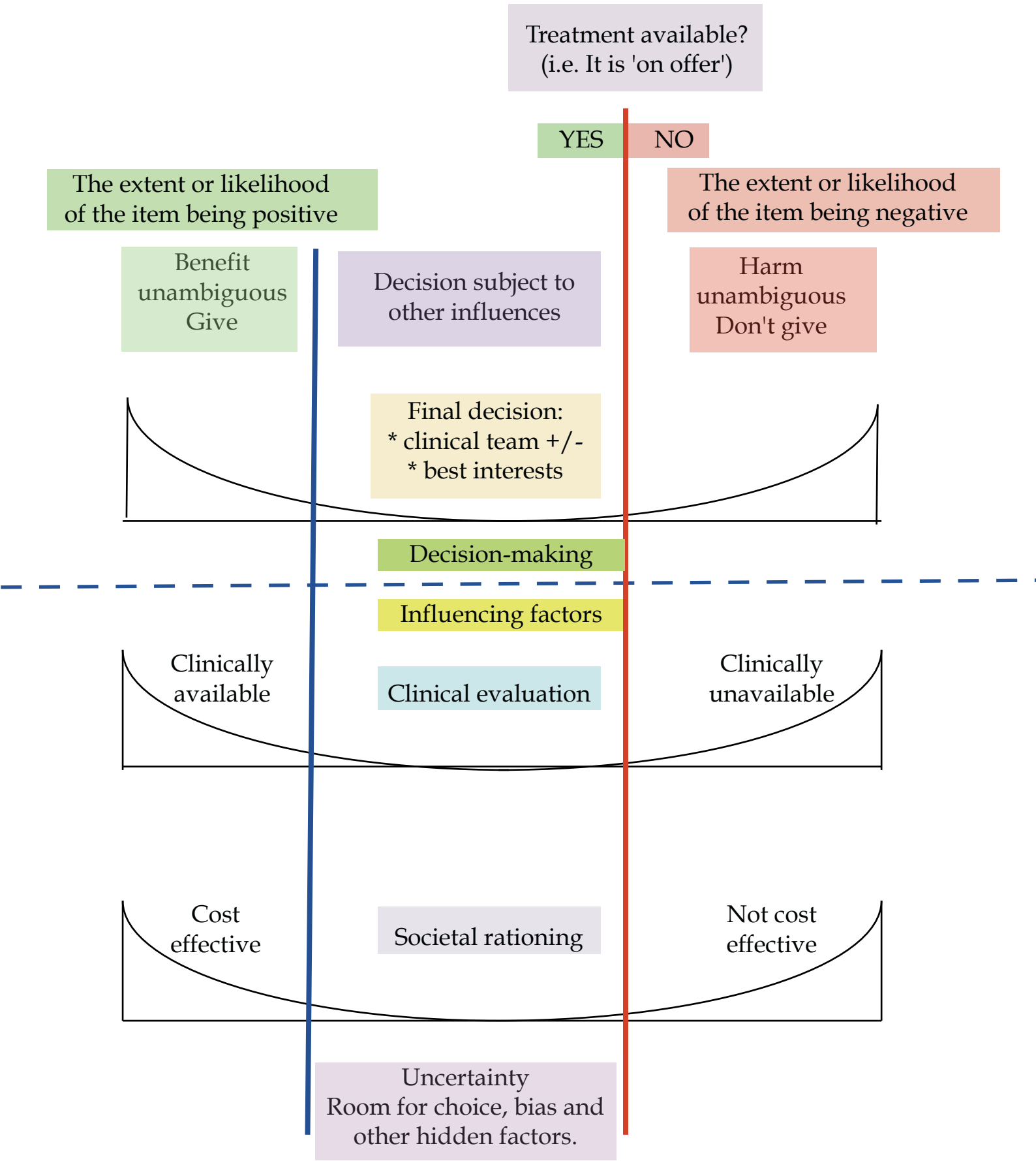Factors that influence whether a medical funded treatment is offered